RockWorks20: Forcing Installation

RockWorks always installs as a demo or "trial" version. The trial eventually times out unless you activate a license, either using an unlocking code (Single or Time-limited licenses) or by connecting to a Network license on your server.

If you uninstall the demo, you may be prevented from re-installing RockWorks20 without forcing the program to ignore the fact that it was installed previously and that the 2-week trial period from before has timed out.

Here's how to force it to install:

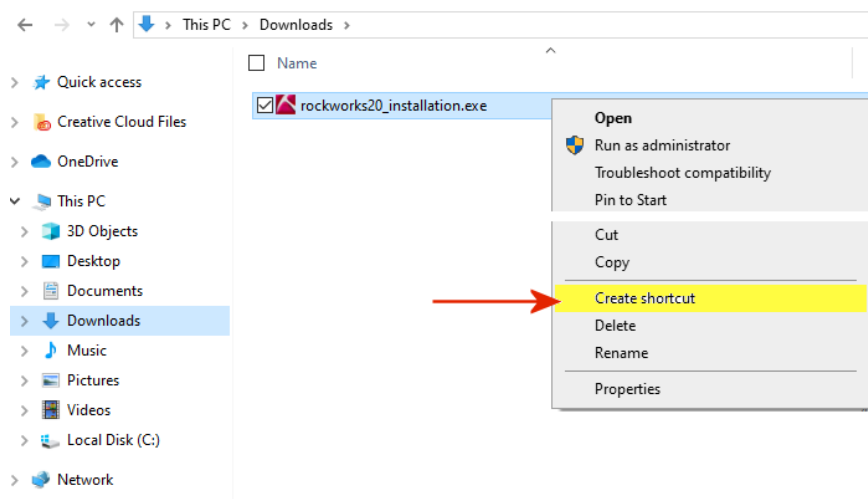1. **Download** the installer for RockWorks20 from our website, if you haven't already.

- **If your maintenance is current**: Download the most recent update the Product Updates page:
  https://www.rockware.com/support/rockworks-support/rockworks-downloads/rockworks-product-updates/
- **If your maintenance has expired**: Pick the last-posted revision prior to the expiration of your maintenance from our Archives Page:
  https://www.rockware.com/support/rockworks-support/rockworks-downloads/rockworks-archived-versions/

  Be sure to save the installer file to your local computer.

2. Using **Windows File Explorer**, locate the installer file you just downloaded, possibly in your Downloads folder.

- **If your maintenance is current**: The installer will be named "rockworks20_installation.exe"
- **If your maintenance has expired**: The installer will be named "rockworks20_installation_*yyyy_mm_dd*.exe"
  where *yyyy_mm_dd* is the date of the revision.

3. **Right-click** on that file and choose **Create Shortcut**.

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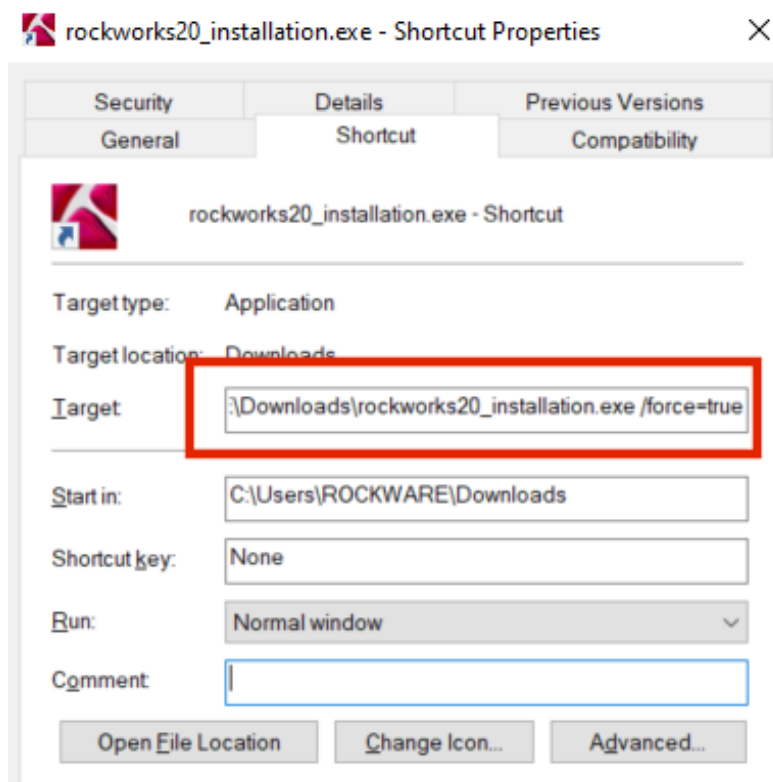4. **Right-click** on the new Shortcut and select **Properties**.

5. Click on the **Shortcut** tab.

6. Edit the "**Target**"
   from: `\(path)\rockworks20_installation.exe`
   to: `\(path)\rockworks20_installation.exe /force=true`

   being sure that there is a space between "`exe`" and "`/force`" It should look something like this:

7. Click **Apply**, and click **OK** to apply the changes and close the shortcut properties window.

8. **Double-click on the shortcut** to run the installer AND force it to ignore the expired trialware date. You can accept the installation defaults.

9. When the installation is complete, **start** the program.

10. Follow the instructions, provided separately, for setting up your license.