

Quick Start - RockWorks17, Network License - User Info

Server Setup

The network version requires installation of a license manager administrator program which is installed separately. We will email information about the license manager to the designated contact on your account.

Installing RockWorks17

You must have **Administrator** privileges to **install and license** RockWorks17. The RockWorks program should be installed onto each client computer. The program installs as a "Trial" version.

1. Visit www.rockware.com and click on the **Downloads | Demo** menu item, along the top of the page.
2. Scroll down to the **RockWorks17** item and click the small **Download** link below it.
3. On the next screen, fill in your **name** and **email**, and the **captcha** code, and click **Submit**.
4. Scroll down to the **RockWorks17** heading and click the small **Download** link below it.
5. Choose **Save** when prompted, and browse to a location on your computer where the download can be stored, such as your computer's Desktop or Download folder. You cannot run the installation from the web.
6. When the download is complete, click the **Run** button in the browser prompt (or use Windows Explorer to double-click on the downloaded file, "rockworks17_installation.exe") to start the installation. Follow the recommended installation settings.

* Network Administrator: You can install RockWorks silently using the \SILENT or \VERYSILENT command line parameters. See the Admin quick-start guide for details.

Licensing RockWorks17 *

1. When installation is complete, start the program. You'll see a window with the days/uses that remain in your fully-functional Trial period.
2. If you want to set up the licensing at this time, click the **Set Up Licensing** button. (Also available in the Home | Licensing window.) (If you want to use the program in Trial mode, click the **Continue to RockWorks** button.)
3. In the **RockWorks Licensing window**, do this:
 - a. Select the license type: Click in **RockWorks Network** button.
 - b. Enter the licensing information. This is typically supplied by your network administrator.
 - **Host**: Enter here the name or IP address of the server where the Network Licensing Service has been installed and is running.
 - **Port**: Type into this prompt the port number that the Licensing Service is using. This will default to 5280 but may have been changed by the network administrator when the Licensing Service was installed and set up.
 - **Protocol**: Select which IP Protocol is being used - version 4 or version 6.
4. Click the **Change** button to proceed into the program. The RockWorks program window will be displayed. If the licensing was successful, you'll see the status in the lower-right corner of the program window (e.g. *RockWorks17 - Network License Advanced*)
5. Borrowing a seat: If your network administrator has activated this feature, you may borrow a license for use on your computer when you are not connected to the network. Simply click the **Borrow a License** button in the Rockworks licensing screen. Set the date on which the temporary local license will expire, and click OK. RockWorks will then operate as a stand-alone license for this time period. When you return to the office, start RockWorks, click the Home tab, click Licensing, and click the **Return License** button to check in your borrowed seat.

* Network Administrator: RockWare offers a console program to automate this licensing. See the Admin quick-start guide for details.

Getting Help

- Run through the **Tutorial** lessons via the Help | Tutorials topics – click on the **?** button at the top-right corner of the program window.
- Refer to the **Instructions** tab which is displayed in each of the program's options window.
- Select the Help | Contents menu option (via the **?** button) to access the **Help messages** for RockWorks.
- Access other online resources – Case Studies, Videos, etc. – in the **Help (?)** menu.
- Join the online **support forum** where users post questions and answers, accessible via **Help (?) | Support | User Group Forum**.
- Contact our **technical support staff** at 303-278-3534, or email us at tech@rockware.com.