



Quick Start – PetraSim – Single License (including Trial, Permanent, Annual and Monthly Licenses)

Installing PetraSim

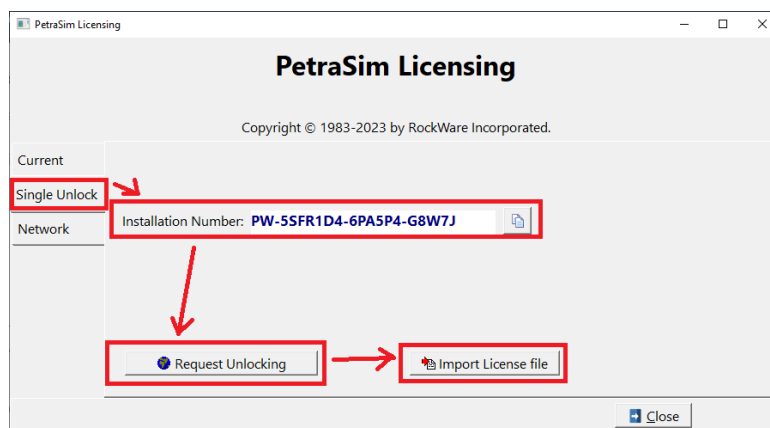
You must have Administrator privileges to install and license PetraSim.

1. Visit www.rockware.com and click on the [Downloads / Product Updates / PetraSim](#).
2. Click the **Download** link for the PetraSim version you are trying to install (these instructions apply to PetraSim v2023 and later).
3. **Save** the installation program to your computer.
4. When the download is complete, **double-click** on the installation file to start the installation. Follow the recommended installation settings.

Licensing PetraSim

1. When installation is complete, start the program. The main PetraSim window will be displayed with a message about licensing.
2. To set up the license at this time, select the **Register** button.
3. In the PetraSim licensing window:
 - a. **License Type:** On the left side of the window choose **Single Unlock**.
 - b. **Installation Number:** **Right-click** on this long set of numbers and letters and choose **Copy**. We will use this to calculate your unique unlocking code.
 - c. **Request Unlocking Code:** Click this button and you will be delivered to RockWare’s web registration page.

Registration Form: Use this form to request your unlocking code via email. Supply your **Serial Number** (issued at time of purchase and starting with “PS20”), the **Installation Number** and your **contact information**. We’ll reply within one business day via email with a license file. If there is a time lag until you receive the unlocking code, please contact us at tech@rockware.com.



4. **Unlock the program:** When you receive your license file from RockWare via email, download the license file and then start PetraSim. Click **Register** when prompted by the first window, select **Import License file**, direct the file browser to the downloaded license file and select **Open**. After a brief wait the PetraSim Licensing window will revert back to the Current tab and present your licensing information.

Getting Help

- Run through the **Tutorial** lessons: Click the **Help / Online Help** to find the PetraSim and simulator manuals, tutorials and example problems.
- Join the online **support forum** where user post questions and answers: Visit www.rockware.com, click **Support / Support Forum**.
- Contact our **technical support staff** at tech@rockware.com.