



Quick Start – PetraSim – Network License – Admin Info

Server Setup

The network version requires installation of license manager software, supplied separately, onto a server or network computer. The license manager is comprised of the license service and an administrator client. The quick-start instructions for the end users are supplied separately.

Installing the RockWare Network License Administrator

1. The installation program for RockWare Network License Administrator can be downloaded from the RockWare website via the Customer Portal (see #7 below) or contact tech@rockware.com for the download link. Be sure to save the installation file to your computer or network (you cannot run it from the web).
2. Run the installer to install the license manager software onto your server.
3. We recommend that you install both the **Licensing Service** and the **Licensing Administrator** programs onto the server. You'll see a confirmation window if the Service installs successfully. The service will start automatically.

Note that the service will require an opening in the firewall. If you are using Windows Firewall, this should occur automatically during installation. If you are using another firewall you may need to do this manually.

Activating the PetraSim Network License

1. When installation is complete and the Licensing Service is running, launch the **RockWare Network License Administrator** program.
2. If this is a new installation you will initially see a warning that there are no valid licenses to show – click **OK**.
3. In the RockWare Network License Administrator window, click on the Licensing menu and select **Generate a License Request**.
4. Enter the following information:
 - **Product:** Select **PetraSim** from the drop-down list.
 - **Registration Number:** This number was supplied by email with your licensing instructions. It looks something like: PS20XXXX-XX. Type that number in to this prompt.
 - **Licensee Name:** Type in your organizations name.
5. Click the **Get Install Number** button at the bottom of the window.

You'll see a string of letters and numbers displayed in blue – this is the "**Installation Number**" which you'll need for #7 below. If the Licensing Service is not running, you'll get an error message: "Request for Installation Number failed." You'll need to confirm that the Licensing Service is running. Use the **Server | Check the Service State, Start Service** menu options in the Licensing Administrator program to stop/start the RockWare Licensing Service.

6. Right-click on the **Installation Number** and choose **Copy** to copy this string to your computer's clipboard.
7. Click the **Request Unlocking File** and you'll be delivered to RockWare's web registration page.

Registration Form: Use this form to request your unlocking code via email. Supply your **Registration Number** (issued at time of purchase), the **Installation Number** and your **contact information**. We'll reply within one business day via email with the unlocking file.

8. When you receive your unlocking file from RockWare, save the file to your downloads folder and start up the **RockWare License Administrator** program again.
9. Click on the name of the product which shows a **Pending** license request, so that it is highlighted.
10. Select the **Licensing / Activate License** menu option.
11. Enter the following information:
 - **Product:** This should default to PetraSim.
 - **Registration Number:** This should now auto-populate.
 - **Licensee Name:** This should now auto-populate.
 - **Unlocking File:** Select the File Explorer option and map to the **Unlocking File** you received by email.
12. Click the **Activate License** button.
13. If the licensing was successful, you'll see a message: "**PetraSim Activated**".

If the licensing was not successful, you'll see a message: "**Activation Failed**". Try re-entering the Unlocking Code. If it fails again, confirm that the Installation number displayed there is the same for which the unlocking code was computed.

Using the License Administrator

- Use the **Server | Set Server Connection** to view the **Host** name or IP address, and to view/modify the **Port** number and **Protocol**. These are the fields you (or your users) will need to enter into the PetraSim program to connect to the license server from the users' local computers.
- Start/Stop the Licensing Service: Use the **Server | Start Service, Stop Service** commands.
- Set up license borrowing: Use the **Server | Server Options** menu item to specify whether seats can be borrowed by users for use when not connected to the network, and the maximum loan duration, in days. (max = 120) The users can specify the actual number of days they want the borrowed license when they check out their seat.
- View User Status: Use the **Tools | View User Status** menu option to see a listing of the users currently using the PetraSim program.