# RockWare®

*Earth Science Software, Consulting & Training*

## LogPlot8 Network License Migration to LogPlot20XX

RockWare is excited to announce the release of LogPlot2022! You have recently received, or will soon receive, information about your maintenance upgrade to the new version. We understand that many of you would like some time to transition your users from LogPlot8 to LogPlot2022. We offer the following scenario of (1) changing the LogPlot8 license to a time-limited license which will expire in a year, and (2) activating the new LogPlot2022 license. This way you will have access to both licenses for a year which should give you plenty of time to transition your projects (and users!) to the new version.

Follow the steps outlined here:

1. **Remove your LogPlot8 Network License from the server:**

    a. Start the **RockWare Network License Administrator** program on that server or computer.

    b. Click on the name of your **LogPlot8 license** you wish to remove in order to select it.

    c. Make note of the **Registration Number** shown there - you will need this below.

    d. Select the **Licensing | Remove a License** menu option.

    e. Click **OK** to confirm the removal.

    f. Right-click/copy and paste into Notepad the **Uninstall Code** which is displayed - you'll need that in a minute.

    g. Click **OK** to close the window.

2. **Request your new unlocking code for a time limited LogPlot8 license (1-year license):**

    a. In the RockWare Network License Administrator, select the **Licensing | Generate a License Request** menu option.

    b. Set the **Product** to **LogPlot8**.

    c. Enter your license **registration number** and your **company name** into the requested prompts.

    d. Click the **Get Install Number** button.

    e. Right-click/copy and paste into Notepad the **Installation Number** which is generated. You will also need this momentarily.

    f. Click the **Close** button to close this window. You'll see the Pending license request in the Administrator.

    g. Request your LogPlot8 1-year unlocking code by visiting the **Register and Unlock web form**: https://www.rockware.com/support/register-and-unlock-software/

    h. Enter your:

        o **Contact information**

        o **Product information**: Choose **LogPlot**, enter your LogPlot8 license **Registration#**

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- o **Unlocking information**:
  - ▪ Enter the new **Installation Number** from above. (2f)
  - ▪ Set the **Reason for Unlocking** to **Other** and enter: **LogPlot8 Network License Conversion**
  - ▪ Enter the **Uninstall Code** from above. (1f)
- o Click the **Captcha** and **submit**.

**i.** We will reply by **email** with the new **unlocking code**.

**j.** Click on the **Pending** license in the RockWare Network License Administrator.

**k.** Paste in the **Unlocking Code**, and click **Activate License**. You should see the time-limited network license for LogPlot8 displayed in the console.

3. **Request your new LogPlot2022 unlocking code:**

**a.** In the **RockWare Network License Administrator**, select the **Licensing | Generate a License Request** menu option.

**b.** Set the **Product** to **LogPlot**.

**c.** Enter your license **registration number** and your **company name** into the requested prompts.

**d.** Click the **Get Install Number** button.

**e.** Right-click/copy and paste into Notepad the **Installation Number** which is generated.

**f.** Click the **Close** button to close this window. You'll see the Pending license request in the Administrator.

**g.** Request your permanent LogPlot2022 unlocking code by visiting the **Register and Unlock web form**:     https://www.rockware.com/support/register-and-unlock-software/

**h.** Enter your:
  - o **Contact information**
  - o **Product information**: Choose **LogPlot**, enter your LogPlot2022 license **Registration#**.
  - o **Unlocking information**:
    - ▪ Enter the **Installation Number** from above (3f).
    - ▪ Set the **Reason for Unlocking** to **First Time Installation**.
  - o Click the **Captcha** and **submit**.

**i.** We will reply by **email** with the LogPlot2022 **unlocking code**.

**j.** Click on the **Pending** license in the RockWare Network License Administrator.

**k.** Paste in the **Unlocking Code**, and click **Activate License**. You should see the network license for LogPlot2022 displayed in the console along with the time-limited LogPlot8 license.