

Quick Start – AqQA, Single License

Installing AqQA

You must have **Administrator** privileges to **install and license** AqQA. The program installs as a “Trial” or demo version which can be unlocked to turn off the trial version’s day/use counter.

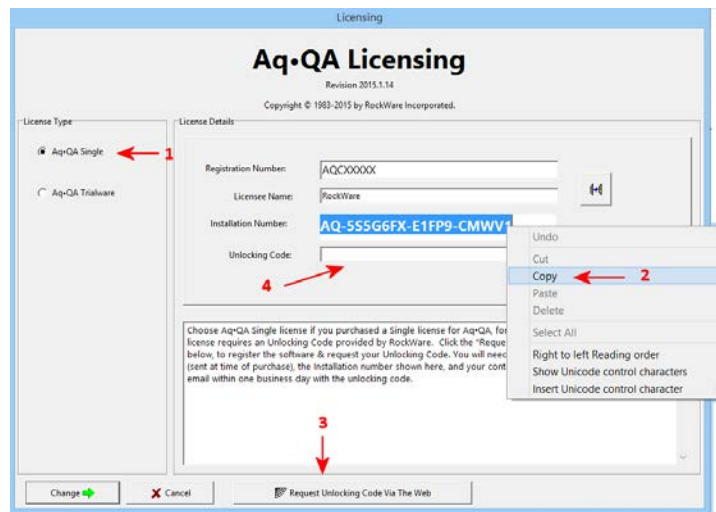
1. Visit www.rockware.com and click on the **Downloads | Demos** menu item, along the top of the page.
2. Locate the **AqQA** item and click the **Download** link.
3. On the next screen, fill in your **name** and **email**, click the **captcha** box, and click **Continue**.
4. Click the **Download** link next to the AqQA icon.
5. **Save** the installation program to your computer.
6. When the download is complete, **double-click** on the installation file to start the installation. Follow the recommended installation settings.

Licensing AqQA

1. When installation is complete, **start** the program. The main AqQA window will be displayed.
2. To set up the licensing at this time, click the **Help** menu and select **AqQA Licensing**.
3. In the **Licensing window**:
 - a. **License Type**: On the left side of the window, choose **AqQA Single**.
 - b. **Installation Number**: **Right-click** on this long set of numbers and letters and choose **Copy**. We will use this to calculate your unique unlocking code.
 - c. **Request Unlocking Code via the Web**: Click this button and you will be delivered to RockWare’s web registration page.

Customer Portal: Use this link at the top of the page to request a real-time unlocking code via the RockWare Customer Portal. First time visitors will need to create an account with your **email** and **Registration Number** (issued at time of purchase). Existing Portal users can log in with their username and password. Once logged in, locate the license being unlocked, click the **Unlock** button, and supply the requested information. Refer to the **HELP** video for information.

Registration Form: Otherwise, use this form to request your unlocking code via email. Supply your **Registration Number** (issued at time of purchase), the **Installation Number** and your **contact information**. We’ll reply within one business day via email with the unlocking code. (If there’s a time lag until you receive the unlocking code, you can use the program fully-functionally in trial mode.)



4. **Unlock the program**: When you receive your unlocking code from RockWare online or via email, **start** AqQA. Click **Help | AqQA Licensing**, and fill in the prompts – **Registration Number**, **Licensee Name** (your name or company name), and **Unlocking Code**.
5. Click the **Change** button. The licensing status will be displayed in the title bar at the top of the program window.

Getting Help

- Select the **Help | AqQA User's Guide** menu option to display the user manual.
- Join the online **support forum** where users post questions and answers: Visit www.rockware.com, click **Support | Support Forum**.
- Contact our **technical support staff** at 303-278-3534, or email us at tech@rockware.com.